



Cookie Policy

What is a Cookie?

Cookies are small text files that are placed on your computer by websites that you visit. They are used to improve user experience, make websites work, as well as to provide information to the owners of the site.

FIXI Plc use cookies to provide the functionality you need to browse our site. Please note that with cookies switched off, many areas of our website and services will not be made available to you; such as Please note that not all the cookies on our site are set by us and some are third party cookies.

Some of the cookies we use are essential for the site to work.

We also use some non-essential cookies to collect information for making reports and to help us improve the site. The cookies collect information in an anonymous form.

The table below explains the cookies we use and why:

Cookie	Name	Purpose	Expires
Universal Analytics (Google)	_ga _gid _gat	These cookies are used to collect information about how visitors use our website. We use the information to compile reports and to help us improve the website. The cookies collect information in an anonymous form, including the number of visitors to the website, where visitors have come from and the pages they visited. Read Google's overview of privacy and safeguarding data	22/05/20 24/05/18 23/05/18
Yandex	_ym_isad -ym_uid _ym_visorc_47198961 _ym_wasSynced		24/05/18 06/02/20 23/05/18 24/05/18
jwt	Portal Cookie	These cookies provide functionality behind the User Portal	22/05/20
Live Chat	lc_ssoundefined __lc.visitor_id.8682791 lc_sso8682791	These cookies are used to provide the functionality behind the Live Chat. They define audio settings, sync up the chat user to the application and provide a Cookie ID.	04/02/21 15/11/20 16/02/21

Turning off cookies through my browser

Most web browsers allow control of most cookies through the settings. Find out how to manage cookies on popular browsers:

- [Google Chrome](#)
- [Microsoft Edge](#)
- [Mozilla Firefox](#)
- [Microsoft Internet Explorer](#)
- [Opera](#)
- [Apple Safari](#)

To find information relating to other browsers, please visit the browser developer's website.

If you would like to find out more about cookies, including how to see what cookies have been set, visit www.aboutcookies.org or www.allaboutcookies.org.

To opt out of being tracked by Google Analytics across all websites, visit <http://tools.google.com/dlpage/gaoptout>

We are planning on enhancing our cookie tool in order to allow users to more easily change their cookie settings for the site.